

# Managed ITDR from Huntress and Pivotal IT

## Identity is the New Endpoint

In today's cloud-first world, hackers no longer just "break in"—they log in. As traditional perimeters fade, your digital identities have become the primary target for sophisticated attacks that bypass standard security measures.

**Pivotal IT + Huntress Managed ITDR** (Identity Threat Detection & Response) provides a 24/7 team actively watching your Microsoft 365 and Google Workspace identities - investigating suspicious behavior and stopping BEC and account takeovers before they turn into fraud, data loss, or reputational damage.

## What Is Managed ITDR (and Why It Matters)

Managed ITDR is the most effective way to secure your organization's credentials and session tokens:

- **Continuous Monitoring:** Our team of relentless identity experts monitors your Microsoft 365 and GWS environments 24/7 to identify and mitigate threats.
- **Rapid Detection & Response:** We provide swift responses to suspicious activities, such as session hijacking and malicious OAuth applications, that often bypass 2FA/MFA.
- **Human-Verified Alerts:** Every alert you receive is actionable and verified by a human expert, ensuring a low false-positive rate and very low noise.

Instead of discovering a breach days or weeks too late, Managed ITDR stops it while it's happening.

## Why Businesses Rely on Managed ITDR

- **Stop Account Takeovers:** We combat credential theft and Adversary-in-the-Middle (AiTM) attacks to protect your most critical assets.
- **Combat Shadow Workflows:** We neutralize malicious inbox and forwarding rules to protect your business from pervasive business email compromise (BEC) attempts.
- **Uncover Rogue Apps:** Our team proactively detects and remediates potentially malicious OAuth applications lurking in your environment.
- **Industry-Leading Speed:** With a **3-minute mean-time-to-respond (MTTR)**, we stop hackers in their tracks before they can cause damage.

## What Makes This Solution Different

- **Beyond Simple Logs:** While other tools might just flag an anomaly, Huntress identifies location-based and VPN anomalies to ensure only authorized users have access.
- **Elite Expertise:** Our solution is built to address the evolving landscape of session hijacking and credential-stealing malware—tactics that automated tools often miss.
- **Proven Results:** 98% of users say Managed ITDR has reduced their time to detect and respond to identity threats.

## Who It's Built For

Managed ITDR is a vital fit for:

- **Organizations Using Microsoft 365 or GWS:** Any business relying on cloud productivity tools that needs to secure its digital identities.
- **Remote & Hybrid Workforces:** Companies that need to monitor for VPN anomalies and location-based threats.
- **Regulated Industries:** Businesses that must prevent data breaches and unauthorized access to maintain compliance.
- **Any business** that wants to lock down its identity assets and keep cybercriminals out.

## Let's Keep Your Business Moving

Ask **Pivotal IT** about activating **Huntress Managed ITDR** for your business today.

## Contact Us

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